



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004567072

Filing Deadline: January 18, 2011

FRN: 0004325320

Filing Date: 01/11/2011 09:22 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Globalcom Inc
Brand Names: Motorola
Blackberry
PO Box:
Street Address: 200 East Randolph Street; Suite 2300
City: Chicago
State: IL
Zip Code: 60601

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: www.firstcomm.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Globalcom maintains a website under its parent company, First Communications Inc, which displays the current offering of handset/devices; also posted is the Hearing Aid Compatible list describing the current offering capability and informing customers about hearing aids and cellular service. Package inserts and operational manuals contain the hearing aid information.

Methodology for Functionality Levels

Advanced - (MSRP - at least \$300) Phones classified as "advanced" generally offer enhanced features such as a higher-quality camera, multiple Bluetooth® profiles, Internet access, high-speed processing, a touch-screen interface, email or a Windows Mobile® operating system.

Average - (MSRP - \$150 - \$299.99) Phones classified as "average" generally offer lower-quality cameras (compared to advanced models), hands free and headset Bluetooth® profiles, expandable memory, larger phone book capacity, an enhanced color display or increased talk time (over basic models). However, these phones offer fewer features than advanced models.

Basic - (MSRP - \$149.99 or less) Phones classified as "basic" offer the necessary wireless features and may have a lower-quality camera and limited Bluetooth® or Internet capabilities. Typically, these phones offer smaller phone book capacity and average talk time. Most of these phones are generally larger in size compared to more advanced models and lack features such as MP3 players, expandable memory and download capabilities.

Report Remarks

Globalcom provides cellular service to business customers.

You have reported the following handset model summary information.

Total number of handsets offered: 3

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	1	100%					1
CDMA	3	100%					3

Handset 1: Motorola W385

Handset Maker

Motorola

Handset Model Name

W385

FCC ID

IHDT56HC1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Average

Remarks

Moderate - cost

Handset 2: Blackberry 8330**Handset Maker**

Blackberry

Handset Model Name

8330

FCC ID

L6ARBU20CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Advanced

Remarks

High end - Feature rich

Handset 3: Blackberry 8830**Handset Maker**

Blackberry

Handset Model Name

8830

FCC ID

L6ARBK40CG

Air Interfaces/Frequency Bands

850 MHz CDMA

900 MHz GSM

1800 MHz GSM

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Advanced

Remarks

High end - feature rich

Certification**This Report has been certified by:**

Mary Cegelski Manager of Regulatory Affairs

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